



1271 Red Fox Road, Saint Paul, MN 55112

## Entry-Level Computer Technician

### ABOUT US:

FireFly Computers is a young, exciting and quickly growing computer hardware sales organization. We are dedicated to providing the best in low-cost, high-value computing solutions. Our offerings include the top Chromebook devices available today, FireFly-enhanced thin clients as well as uniquely recertified PC's and laptops. Recently recognized by Inc. Magazine as the 10th fastest growing company in Minnesota and the 4th fastest growing computer hardware vendor in the nation, we are always looking for top talent to help take us to the next level.

### JOB DESCRIPTION:

FireFly Computers is currently looking for a candidate to fill an available Entry-Level Computer Technician position. The anticipated job duties include:

- Build, repair, recertify and test computer hardware in high volumes for customers across the US
- Assist with special IT projects as needed
- Interface productively with staff in a team environment
- Make significant contributions to department goals
- Assist sales team as needed with pre-sales questions, testing and consulting
- Other job-related duties as needed

### REQUIRED SKILLS:

- Excellent interpersonal skills
- Patience and a genuine interest in helping people
- Positive attitude and focused on solutions instead of problems
- Ability to excel as part of a team
- Interest and passion for technology
- Possession of excellent oral and written communication skills
- Experience with PC, laptop, and/or tablet computer hardware
- Experience with installing, configuring, and troubleshooting Windows

### PREFERRED SKILLS:

- College degree preferred
- Industry certifications preferred
- Imaging technologies experience
- Scripting/programming experience
- Experience working within a Linux environment
- Experience with the setup, configuration, and diagnostics of virtualization technologies

### HOURS:

- Full Time
- M-F, 8:30 a.m. -- 5:00 p.m. (flexible)

### BENEFITS:

- 401(k)
- Paid Vacation
- Paid Holidays

If you are interested in this position, email your resume to [recruiting@fireflycomputers.com](mailto:recruiting@fireflycomputers.com) or apply online at <http://fireflycomputers.com/careers/>

*FireFly Computers is an equal opportunity employer. We will not discriminate and will take affirmative action measures to ensure against discrimination in employment, recruitment, advertisements for employment, compensation, termination, upgrading, promotions, and other conditions of employment against any employee or job applicant on the basis of race, color, gender, national origin, age, religion, creed, disability, veteran's status, sexual orientation, gender identity or gender expression.*